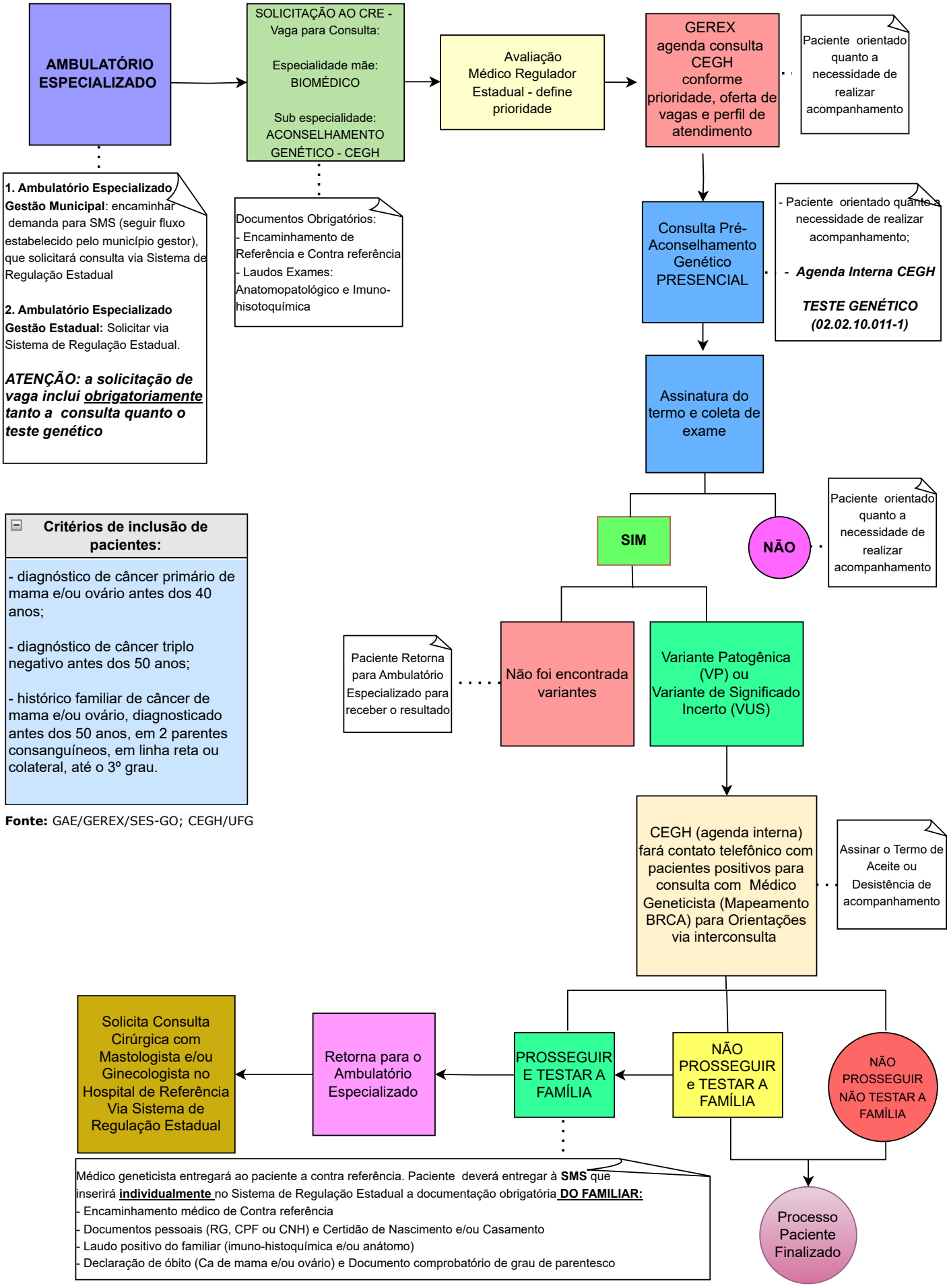FLUXO DE ACESSO A PACIENTES EM TRATAMENTO NO AMBULATÓRIO ESPECIALIZADO